

## TEST ANALYST

### RESPONSIBILITIES:

#### Planning:

- Engage with project and business role players to identify test requirements for new functionality across various initiatives.
- Define and design test cases to meet the test requirements.
- Identify and set up test data.
- Provide a test schedule aligned to the release plan.

#### Test execution:

- Perform test execution within all test cycles (system testing through to business readiness testing).
- Provide progress reports with risk and issue identification and reporting to project managers/analysts.
- Liaise with development team and project managers/analysts.
- Produce test result documentation for business analysts (test plans, test matrices, defect logs, etc.)
- Update support management software when testing is complete.

#### Training:

- Provide user training on new software features.
- Compile and update training material to be used in training sessions.

#### Analysis:

- Identify areas of continuous improvement of user journey on software applications.
- Provide input to project managers/analysts and developers on key findings and learnings from test results.

#### Support:

- Provide a first line of user support to the business on client platforms and escalate support matters to relevant parties when needed.

### REQUIREMENTS:

- Grade 12
- Diploma/Degree in a software-related field.
- ISTQB/ISEB Testing Certification (or any appropriate testing tertiary qualification).
- Minimum of three years' experience in a related field.
- Testing experience within an application development team.
- Understanding of different software development lifecycle methodologies.

#### Essential computer skills:

- MS Office
- Advanced MS Excel

#### Suggested computer skills:

- SQL query writing

#### Language proficiency:

- English: Essential
- Afrikaans: Essential

#### Other requirements:

- Be willing to work after hours.
- Be able to work under pressure and to strict deadlines.
- Work as a team member and communicate openly and clearly.
- Work in an efficient and optimal manner to provide a professional service.
- Adhere to planned schedules.
- Be results driven and an analytical thinker.
- Be able to work independently.
- Have strong planning and organising skills.

Salary is market related.

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